

## Frequently Asked Questions

### **Who is Space and what is a Youth Worker?**

DYS Space is a charity organisation delivering services for young people in Devon and beyond. We are professionally trained Youth Workers who work with young people aged 11-18.

Our staff are trained in many ways to work with young people with a variety of needs.

Check out our website - [www.spacepsm.org](http://www.spacepsm.org)

or our social media pages for more information about our Youth Workers and our organisation.

The group will also be supported by trained young volunteers, and trained adult volunteers.

### **What kind of things will I do at The Hangout?**

We will be putting on a range of games and activities to help you to get to know the Youth Workers and the other young people!

Each week will be a bit different but will include some of our usual activities such as creative arts & crafts, pool, Wii console, sensory activities, sports games and discussions with Youth Workers around issues that affect young people.

We will adapt our activities to suit each group to make sure they get the most out of each session.

### **What will happen before I come to the session?**

We will arrange a Welcome Meeting with you and your parents/carer before your first session, we can do this in person at the Youth Centre or online.

At this meeting we will talk about how best to support you and tell you about all the fun things we have on offer!

### **What is the age range of the group and when does it run?**

The session is for young people aged 11 - 18.

It runs every Tuesday 7:00 - 9:00 pm.

If this time does not work for you, we can discuss with your parents/carers if you need to leave early and we can talk about this in your Welcome Meeting.

### **Can I come with my parents/carers?**

We ask that parents and/or carers do not attend the centre as this is a place for **you** to socialise and be amongst other young people!

However, if it will make you feel more comfortable or you require personal support we will talk to you about this. We will work alongside you to support your independence in the session.

Parents/carers are welcome to see you into the session and attend open days to see the centre and meet the staff.

## **Unlocking potential with young people and their communities**

[www.spaceyouthservices.org](http://www.spaceyouthservices.org)

Registered company address: DYS Space Ltd, 100 Club, Wear Barton Road, Exeter, Devon EX2 7EH

Company registration number: 10229618 Charity number: 1173430

### **What if I need personal support?**

If you require personal care support you can attend a session with an enabler. We ask that all support staff are DBS checked and arrange a meeting with a Youth Worker for a briefing meeting before attending centres.

### **How much is it to attend?**

Your first time is free, after this it will be £1 each week.  
This covers all the fun activities, we will also squash and snacks.  
However if this is a barrier for anyone wishing to attend the session,  
please do contact us for a chat.

### **What to bring?**

Our Tuck Shop will be open, so if you would like to buy a snack or drink you can.  
If you have a face covering please bring one, otherwise, we have some available at the centre.  
Face coverings will be worn inside by staff and young people unless exempt.  
They will not be necessary outside unless you want to wear one.

### **Will the centre be accessible for me?**

The centre is a big space, all spaces are accessible.  
We have an accessible toilet and wheelchair access.  
We can chat about this more at your Welcome Meeting.

### **Covid 19**

We are currently still wearing facemasks in the session, sanitising regularly and temperature checking before entering the building.  
Hand washing will be encouraged throughout the session.

### **What happens when I turn 19?**

When it's nearing your 19<sup>th</sup> birthday, a 'Moving On' assessment tool should be completed with you and your parent/carer.  
This is used to help support you to move on to appropriate social opportunities (which could mean maintaining contact with the group in some way).  
This would be reviewed regularly (at least yearly) if the you remained as part of the group until you reach 25 when you would need to move on to other provision.

**If there's anything we haven't covered in the above, please do contact**

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